2011

Due to restructuring, Service Areas have been re-aligned. Directorate involvement for previous years can be found in Appendix 1a	Total	2011		Qtr. 111	2 nd 20		3 rd Qtr. 2011		4 th Qtr. 2011	
	Single	Multi	Single	Multi	Single	Multi	Single	Multi	Single	Multi
Chief Executive	3	9	0	3	3	6				
Deputy Chief Executive	0	5	0	2	0	3				
Engineering & Transport	20	26	14	9	6	17				
Planning & Regeneration	16	26	7	13	9	13				
Public Protection	37	16	21	5	16	11				
Public Services	20	27	16	14	4	13				
Corporate Finance	44	54	19	29	25	25				
Housing	9	19	6	7	3	12				
ICT	47	27	28	11	19	16				
Legal & Governance	22	47	10	29	12	18				
People Management	29	27	17	16	12	11				
Performance & Property	4	25	2	11	2	14				
Education	28	39	21	17	7	22				
Social Services	33	49	20	25	13	24				

Note: Education and Social Services have designated staff that co-ordinate requests for the whole of their Directorates. Requests attributed to these departments may have been handled by different service areas within the respective Directorates.

2011 APPENDIX 1a

(FOI) and (EIR) by Directorate/Service Area Involvement

Note that a single request can involve more than one Directorate/Service Area

	Total	Total 2009		2010
	Single	Multi	Single	Multi
All	0	11	0	18
Chief Executive	3	7	5	1
Corporate Finance	39	21	58	38
Economic Development	2	7	13	7
ICT & Property	52	30	53	28
Legal Services	14	15	13	37
Policy & Performance Man.	25	16	20	12
Personnel Services	38	14	53	26
Procurement	23	7	16	11
Education & Leisure	56	24	72	22
Environment – Building Maint.	3	3	0	2
Environment – Engineering	41	17	45	19
Environment – Housing	30	9	17	11
Environment - Planning	49	13	24	11
Environment – Building Consultancy	0	0	3	1
Environment – Public Protection	69	6	69	11
Environment – Public Services	16	6	23	27
Social Services	38	12	57	38

Note: Education Planning and Strategy and Social Services Resources and Performance coordinate requests for the whole of Education and Social Services Directorates. Different service areas within the respective Directorates may have handled requests attributed to these departments.